ᐊᑲᐃᑦᓕᐅᕈᑎᖃᑐᐊᖅᓂᕈᕕᑦ ᐋᓐᓂᐊᖅᕕᖕᓂ

ᖃᐅᔨᒪᔪᒍᑦ ᖁᕕᐊᓇᖏᑦᑐᖅ ᑐᓴᖅᑕᐅᓯᒪᖏᑦᓗᓂ ᐅᕙᓘᓐᓃᑦ ᑐᑭᓯᐊᒪᔭᐅᖏᑦᓗᓂ. ᑐᓴᖅᑕᐅᑎᒃᑲᖅᓂᕈᕕᐅ ᓇᓂᑐᐃᓐᓇᖅ ᐋᓐᓂᐊᖅᑲᖅᓇᖏᑦᑐᓕᕆᔨᓂ ᐊᒻᒪᓗ ᐃᑲᔪᑦᑕᐅᖏᑦᓗᑎᑦ ᑲᒪᒋᔭᐅᑦᑎᐊᖏᑦᑐᕕᓂᐅᒃᐸᑦᑑᓐᓃᑦ, .ᐃᑲᔪᕈᓐᓇᖅᑐᒍᑦ

ᖃᒥᕈᓗᐊᖅᑕᕗᑦ

ᑭᒃᑯᓕᒫᓄᑦ ᐋᓐᓂᐊᕕᒃᔪᐊᖑᔪᓂ

ᐊᖏᕋᓇᔭᐅᔪᓂ ᐃᑲᔪᖅᑕᐅᖏᓐᓇᓇᐊᖅᑐᓄᑦ

ᐊᖏᕋᓇᔭᐅᔪᓂ ᐊᒻᒪᓗ ᓄᓇᓕᖕᓂ ᐃᑲᔪᑎᐅᕙᒃᑐᓂ

ᐊᑲᐃᑦᓕᐅᕈᑕᐅᔪᑦ ᖃᒥᕈᔪᓐᓇᖏᑕᕗᑦ, :ᓲᖅᓗ

ᐃᖃᓇᐃᔭᔾᔭᕈᓐᓃᖅᑐᓄᑦ ᐊᖏᕋᓇᔭᐅᔪᑦ

ᐱᔪᓐᓇᐅᑎᖃᖅᑐᓂᒃ ᐋᓐᓂᐊᓯᐅᑦᑎ)ᓲᖅᓗ(ᑎᒥᒥᒃ)ᖃᐅᔨᓴᖅᐸᖅᑐᓂ, ᐱᔪᓐᓇᐅᑎᓕᖕᒥ ᐋᓐᓂᐊᓯᐅᖅᑎ

ᐃᖃᖅᑐᐃᕕᓕᕆᐸᕆᓐᓃᑦ

ᐊᑲᐃᑦᓕᐅᕈᑎ ᖃᓄᐃᓕᖕᒐᒪᖕᒐᑦ

1. **ᓯᕗᑦᓕᖅ, ᑐᑭᓯᑦᑎᐊᕆᐊᖃᖅᓂᑦᑎᓐᓄ ᐃᑲᔪᖅᑕᐅᕕᒋᔪᒪᔭᖅᓄᐊᖅᓗᐊᖅᒪᖕᒐᖅᐱᑦ**
   ᖃᒥᕈᔪᓐᓇᖅᑐᒍᑦ ᐊᑲᐃᑦᓕᐅᕈᑕᐅᔪᕕᓂᖅᒥ ᓇᓂᑐᐃᓐᓇᖅ .ᐋᓐᓂᐊᖅᑲᖅᓇᖏᑦᑐᓕᕆᔨᐅᔪᓂ
2. **ᐊᑲᐃᑦᓕᐅᕈᑎᓂ ᓴᖅᑭᑎᓯᒪᔭᕆᐊᖅᑲᖅᑐᑎᑦ .ᑎᑎᕋᖅᓗᒍ**
   ᐊᑎᓕᐅᖅᓯᒪᔪᒥᑦ ᐊᖏᕈᑎᒥᒃ ᑐᓐᓂᕆᔭᕆᐊᖅᑲᖅᑐᑎᑦ .ᐱᓕᕆᐊᕆᔭᐅᖅᑯᑐᐊᕈᕕᐅᒃ
3. **ᖃᒥᕈᓂᐊᖅᑕᕗᑦ ᐊᑲᐃᑦᓕᐅᕈᑎᒋᔭᐃ**
   ᐃᑲᔪᕈᓐᓇᖏᒃᑯᑕ, ᐱᑕᖃᑐᐊᖅᐸᑦ ᖃᖓᑐᐃᓐᓇᖅ, .ᐃᑲᔪᖅᑎᒃᓴᖅᓂ ᑎᓕᓯᔪᓐᓇᖅᑐᒍᑦ
4. **ᑕᒪᐃᓐᓂᒃ ᑐᑭᓯᐅᒪᔭᕆᐊᖅᑲᖅᓂᑦᑎᓐᓄᑦ ᐅᖃᐅᓯᐅᔪᓕᒫᓂ ᐊᒻᒪᓗ ᐃᑲᔪᕋᓯᐊᕈᓐᓇᖅᐳᒍᑦ ᐊᑲᐃᑦᓕᐅᕈᑎᖕᓂᑦ**
   ᐊᑲᐃᑦᓕᐅᕈᑎᓕᒫᑦ ᑲᑎᑕᐃᓐᓇᓇᓗᑎᒍᑦ ᐊᒻᒪᓗ .ᐃᑲᔪᕋᓯᖕᓂᐊᑐᒍᑦ ᐊᓂᒍᐃᔾᔪᑎᒃᓴᖏᓐᓂᒃ
5. **ᖃᐅᔨᓴᖅᑎᐊᕆᐊᖅᑲᖅᓂᑦᑎᓐᓄ ᐊᑲᐃᑦᓕᐅᕈᑎᐅᔪᑦ ᖃᒥᕈᑦᑎᐊᕆᐊᖅᑲᖅᑕᕗᑦ ᖃᓄᐃᖅᓗᒃᑕᐅᔪᕕᓂᓕᒫᑦ**
   ᖃᐅᔨᒃᑲᐃᓂᐊᖅᑐᒍᑦ ᑭᒃᑯᓕᒫᓂᑦ ᐃᓚᒋᔭᐅᔪᕕᓂᖅᓂ ᑕᐃᒪᐃᑑᔭᕆᐊᖅᑲᖅᓂᑦᑉᑦ.ᐊᑲᐃᑦᓕᐅᕈᑎᒋᔭᐅᔪᒧᑦ
6. **ᐊᖏᖅᑲᑎᒌᒃᑐᐃᓐᓇᐅᔭᕆᐊᖅᑲᖅᓂᑦᑎᓐᓄ**
   ᐊᓂᒍᐃᔾᔪᑎ ᐊᑲᐃᑦᓕᐅᕈᑎᒧᑦ ᖃᓄᐃᑦᑐᐃᓐᓇᐅᔪᓐᓇᖅᒪᑦ, ᒪᒥᐊᔾᔪᑎᐅᔪᓐᓇᖅᓗᓂ ᐅᕙᓘᓐᓃᑦ ᒪᓕᒐᓕᐊᕆᓯᒪᔭᖏᑦ ᐊᓯᔾᔨᕈᑎᒋᔪᓐᓇᑦᑕᖏᓐᓂ .ᓇᓗᓇᐃᖅᑕᒋᓗᒋᑦ ᑎᑎᕋᖅᓯᒪᔪᓂᒃ

ᓂᕆᐅᒋᔪᓐᓇᖅᑕᑎᑦ ᐃᑲᔪᕋᓯᖅᑎᑦᓗᑕ

ᐃᑲᔪᕋᓱᒃᑲᐅᓂᖅᐸᕐᖑᓂᑦᑎᓐᓄ, ᐱᓕᕆᐊᕆᔭᕗᑦ ᐊᓂᒍᐃᔪᓐᓇᑦᑎᐊᖅᑐᖅ ᐊᒻᒪᓗ ᖃᐅᔨᓴᖅᑎᐊᖅᐸᒃᑐᒍᑦ, ᐊᑲᐃᑦᓗᐅᕈᑎᑕᖃᑐᐊᖅᓂᖅᐸᑦ ᐋᓐᓂᐊᕕᓕᐊᖅᓯᒪᔪᒧᑦ ᐊᒻᒪᓗ ᐱᓕᕆᐊᖑᖅᑎᐊᖏᓐᓂᖅᐸᑦ ᐊᒻᒪᓗ ᐊᑲᐃᑦᓕᐅᕈᑎᑦ .ᐱᐅᓯᒋᐊᖅᑎᑕᐅᒋᐊᖅᓗᓂ ᐋᓐᑎᐅᓕᔪᒥᐅᓕᒫᓄᑦ

ᖃᒥᕈᓗᐊᖅᑕᕗᑦ

ᑭᒃᑯᓕᒫᓄᑦ ᐋᓐᓂᐊᕕᒃᔪᐊᖑᔪᓂ

ᐊᖏᕋᓇᔭᐅᔪᓂ ᐃᑲᔪᖅᑕᐅᖏᓐᓇᓇᐊᖅᑐᓄᑦ

ᐊᖏᕋᓇᔭᐅᔪᓂ ᐊᒻᒪᓗ ᓄᓇᓕᖕᓂ ᐃᑲᔪᑎᐅᕙᒃᑐᓂ

ᐊᑲᐃᑦᓕᐅᕈᑕᐅᔪᑦ ᖃᒥᕈᔪᓐᓇᖏᑕᕗᑦ, :ᓲᖅᓗ

ᐃᖃᓇᐃᔭᔾᔭᕈᓐᓃᖅᑐᓄᑦ ᐊᖏᕋᓇᔭᐅᔪᑦ

ᐱᔪᓐᓇᐅᑎᖃᖅᑐᓂᒃ ᐋᓐᓂᐊᓯᐅᑦᑎ)ᓲᖅᓗ(ᑎᒥᒥᒃ)ᖃᐅᔨᓴᖅᐸᖅᑐᓂ, ᐱᔪᓐᓇᐅᑎᓕᖕᒥ ᐋᓐᓂᐊᓯᐅᖅᑎ

ᐃᖃᖅᑐᐃᕕᓕᕆᐸᕆᓐᓃᑦ

,ᓇᓗᓇᐃᔭᖅᓯᒪᔪᓂ ᐱᑕᖃᕆᐊᖅᑲᖅᑐᖅ :ᐊᑲᐃᑦᓕᐊᕈᑕᐅᔪᓂ

- ?ᖃᓄᐃᓕᐅᖅᑐᖅᑲᖅᓂᒪᑦ
- ?ᖃᖓ ᐊᒻᒪᓗ ᓇᓂ ᖃᓄᐃᓕᐅᖅᑐᖅᑲᖅᓂᖅᒪᑦ
- ?ᑭᒃᑯᑦ ᐃᓚᐅᓚᐅᖅᐸᑦ
- ?ᑭᓯ ᐊᑲᐃᑦᓗᐅᕈᑕᐅᓂᖅᒪᑦ
- ?ᖃᓄᐃᓕᐅᖅᓗᒍ ᐊᑲᐅᓯᒋᐊᑲᓐᓂᕈᓐᓇᖅᐸ
- ?ᐊᖏᕈᑎᖃᕋᓗᐊᖅᐱᑦ

ᑐᕌᖅᕕᕗᑦ ᐅᑯᐊᖑᔪᑦ

(ᓇᒐᔭᐅᒥ ᑕᑦᓕᖅᒥᒍᑦ 9ᒥ ᐅᓛᑯᑦ 4ᒍᑦ ᐅᖅᑳᓚᐅᑎᒃᑯᑦ ᐅᓐᓄᓴᒃᑯᑦ)

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Patient Ombudsman

ᐊᑲᐃᑦᓕᐅᕈᑎᓕᒫ ᑐᓴᐅᒪᔭᐅᔪᐃᓐᓇᐅᔭᓇᐊᖅᑲᖅᑐᑦ

ᐊᑲᐃᑦᓕᐅᕈᑎᒋᔭᐃᑦ ᑐᓴᐅᒪᔭᐅᑦᑎᐊᓇᐊᖅᑲᖅᒪᑦ ᐱᒻᒪᓇᐅᑦᓗᓂᓗ ᐃᑲᔪᖅᓂᖅᑲᕈᓐᓇᖅᓂᖕᒐᓄ ᐊᑲᐃᑦᓕᐅᕈᑎ ᐊᖏᓕᓗᐊᖅᑯᓇᒍ ᐊᒻᒪᓗ ᑭᒃᑯᓕᒫᓂ ᐃᑲᔪᕈᓐᓇᖅᒪᑦ ᑕᐃᒪᐃᖅᑯᔨᓐᓇᖏᒻᒪᑦ. ᑖᓐᓇ ᐃᑲᔪᕈᓐᓇᖅᐳᖅ ᖃᓄᐃᖏᑦᑎᐊᖅᓂᖅᒧᑦ .ᑭᒃᑯᓕᒫᓄᑦ